Te Awamutu Medical Centre

Terms and Conditions of Trade - Patient Services

This agreement is between:

the Provider: Te Awamutu Medical Centre (including all clinical, administrative persons and contractors).

the Patient: being a Patient or third party of a Patient engaging with the services of Te Awamutu Medical Centre

and endures to the date when the Provider receives notice that the Patient has transferred out of Te Awamutu Medical Centre AND the Patient has cleared their account of any debt, current or otherwise.

The following Terms and Conditions of Trade shall apply to all services provided by Te Awamutu Medical Centre clinical or administrative staff or contractors, to you, the Patient. Engaging with the services of Te Awamutu Medical Centre the Patient has deemed to have agreed to the Terms and Conditions of Trade as set out in this document:

1. No staff member of Te Awamutu Medical Centre may agree to any terms other than as written in this contract.
2. Fees include GST unless otherwise stated.
3. Fees quoted for services may be adjusted from time to time and the Patient hereby agrees to pay any such adjusted price e.g. where the cost of applicable goods increases, Government surcharges increase, where errors or omissions have been made in respect to any short-charged fees by any clinical or administrative staff member or contractor of/to Te Awamutu Medical Centre.
4. Unless otherwise agreed between both parties, all services shall be paid for on the day of service.
5. Payment shall be accepted in the form of cash, credit card (Mastercard or Visa), direct credit or direct debit or bank account payment.
6. Where it is agreed between the Provider (TAMC) and the Patient, that payment need not be paid on the day of service, the amount will be recorded as a balance owing in the patient's name and an administration fee will be added to the account. If the debt is paid within 7 days, the administration fee will be deducted in full from the total amount owing.
7. Te Awamutu Medical Centre may withhold further provision of service where there is any outstanding amount due.
8. Where a Patient is in breach of agreed payment terms, in the normal course of business we may disclose this information to a debt collection agency and legal proceedings may follow. This may result in the Patient's name and address being advised to a credit reporting agency which will have an impact on the Patient's credit rating.
9. Interest may be charged by the Provider on overdue accounts at the rate of 2% per annum calculated monthly until payment is received. The specified rate may be subject to increase without notice at the discretion of the Provider.
10. Costs incurred to recover outstanding monies will be charged to the Patient.
11. No goods supplied by Te Awamutu Medical Centre may be returned for credit.
12. Goods supplied by Provider to Patient for Patient use will be covered by the Consumer Guarantees Act 1993.
13. Variations to the Terms and Conditions of Trade may occur from time to time. Te Awamutu Medical Centre will notify variations to the Patient by way of notice on invoice / receipt which shall be deemed to be acceptance by the Patient.
14. Te Awamutu Medical Centre agrees not to use or disclose any information, more than is reasonably necessary in the circumstances for its' genuine business purposes.
15. Te Awamutu Medical Centre may disclose personal information of the Patient to fulfil requests for credit references to other agencies, and for debt collection, repossession, credit reporting and other similar purposes.

TAMC ACCOUNTS ARE PROTECTED AND ENFORCED BY CENTRAL COLLECTIONS, PH 0800 433 287

Summary:

a) All accounts are 'pay on the day' unless other arrangements with Te Awamutu Medical Centre (any clinical, administration staff or TAMC contractors) have been made in advance.
b) Unpaid accounts will incur an administration fee. The administration fee will be deducted if the account is paid within 7 days.
c) Unpaid accounts may be referred to debt collection after 30 days.
d) Costs of collection are the responsibility of the payer and will be added to accounts referred to Central Collections.
e) The account may also be recorded on a credit information database held by a credit reporting agency.

Last updated: 6 August 2024